

Family Support Service

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Family Support Service – the vision

Our Vision

Is that Somerset children and young people are safe, healthy, happy, are ambitious for their future and develop skills for life.

Somerset CYPP 2016-19 – Top Priority

Establish early help hubs in local communities offering multi-agency integrated services that identify and support children and families who need additional help and can intervene quickly and effectively

Family hubs are..... *‘The ‘go to’ place for any parent (including fathers) to access services or information about all family-related matters including: birth registration, antenatal and postnatal services, information on childcare, employment and debt advice, substance misuse services, relationship and parenting support, local activities for families and support for families separating.’*

From: All Party Parliamentary Group on Children’s Centres – Family Hubs: The Future of Children’s Centres
– Strengthening family relationships to improve Life Chances for everyone WWW.SOMERSET.GOV.UK
(July 2016)



Why change?

- **Improve outcomes for Somerset's children, young people and families**
- **Strategic direction**
- **National best practice**
- **Efficiencies and cost savings**



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What do we want to achieve

Processes

- Increased understanding, trust and cooperation between different services.
- Better communication and consistent implementation of services.
- Less duplication of processes across agencies.

Outputs

- More responsive and appropriate services.
- Better access to services or increased user involvement.
- More cost-effective.

Outcomes for children and families

- Improved cognitive or school performance.
- Improved general physical health.
- Enhanced social behaviour.
- Improved parenting or family relations



From: Getting it right for families – Early Intervention Foundation

The Proposed Model

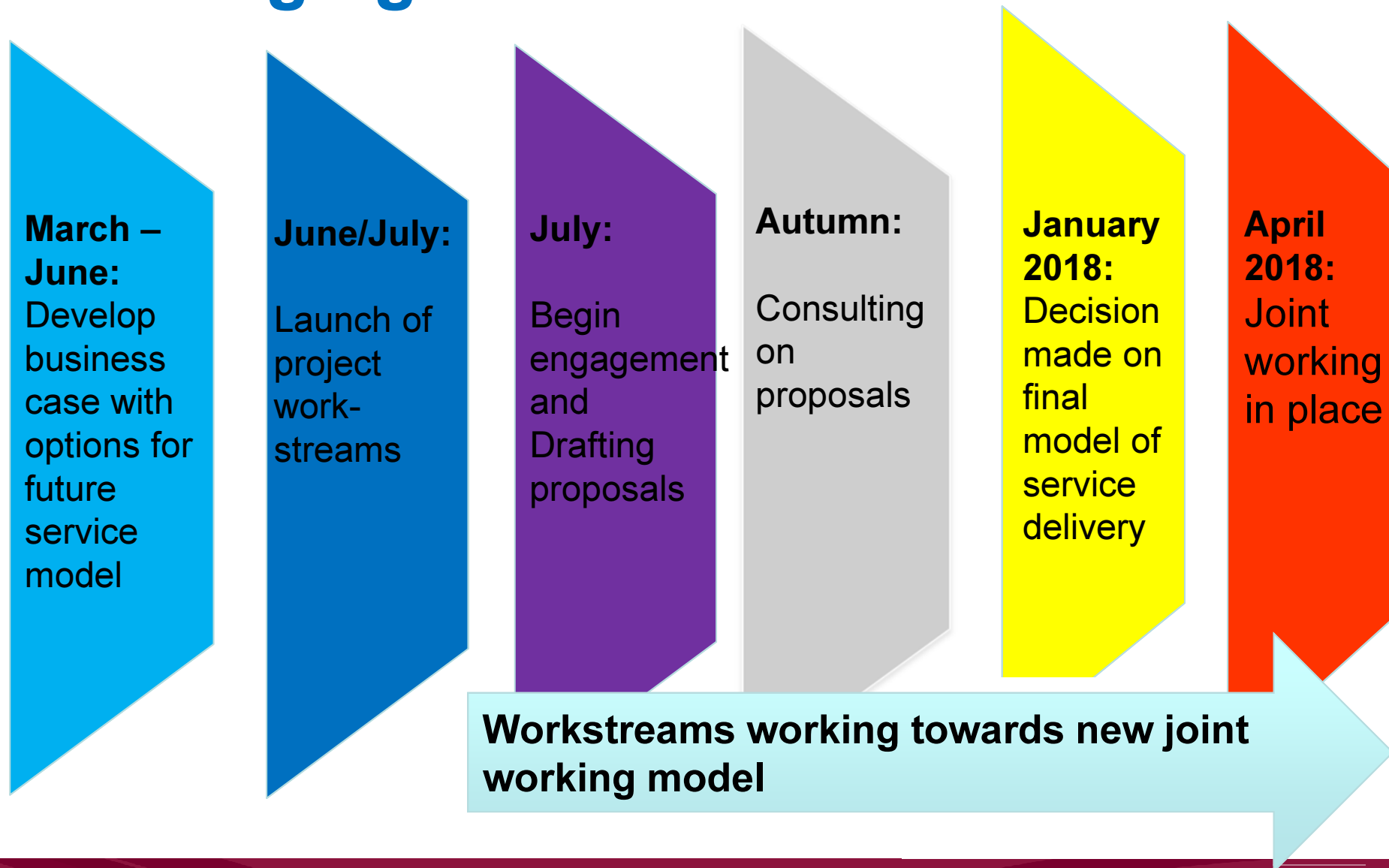
Is for an integrated universal health and targeted early help service that provides an holistic response to the needs of children and families; needs are met as early as possible by highly skilled professionals. The number of children and families with high levels of need is reduced and our residents, children and young people, are given every opportunity to be successful.

Phase 1 will be to integrate getset services (universal children's centre offer, 0-5 years and level 2 and 3 family support services 0-19 years) with public health nursing services (health visitors 0-5 years and school nurses 5-19 years) to form a multi-disciplinary core team. Teams will be locally based providing early help and universal health and wellbeing services for children and young people aged 0-19 years.

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Emerging timeline



Engagement with staff

- Initial workshops have been held with staff groups
 - During March and July
 - Latest round of sessions, Approx. 130 staff from getset, Health visitors and School Nursing
 - Positive feedback and desire to work together
- Staff have been able to volunteer to support the workstreams in driving forward the detailed work that will be required
 - Systems and Processes
 - Workforce
 - Resources
 - Comms and Engagement

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Questions



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